



Class Policies and Payment Information

Payment Information

- 1) Payment must be received a minimum of 10-days prior to the start of class in order to guarantee your spot. If payment has not been received, you may lose your spot to someone on the wait list.
- 2) Payment may be made online via debit or credit through PayPal or you may mail a check. You do not need a PayPal account to pay for your class. You may log-in as a guest and make a onetime payment.
- 3) If paying by check, please send your check to Wonder Dogs, 1379 N. 9th Street, Philomath, OR 97370

Refund/Cancellation Policy

Demand for classes is very high and spaces fill quickly, so please let us know if you are no longer able to attend class so that we may offer your spot to another student. Refunds will be granted only for students who withdraw or transfer classes at least ten days prior to the first day of class. No refunds will be granted after that time. Credit will be given for future classes or private lessons, is transferable, and must be used within 90 days.

Class Make-Up Policy

If you have to miss a class, your instructor will try to accommodate you to find a make-up session but this will be dependent upon space and schedule availability and is not always be possible. We are unable to accommodate more than one make-up session per six-week long class. It is not unusual for students to have to miss a class now and then. In the Family Dog classes you will have access to a workbook and weekly e-mails of what you missed. Please carefully check the schedule for skip dates and other details. Please note that we occasionally have classes on Federal holidays or holiday weekends.

Dog Behavior

Group classes may not be suitable for all dogs. Our classes are designed for dogs and puppies that are friendly to other dogs and people. Owners of dogs who have shown aggressive (or very intense) reactions toward people or other dogs are encouraged to contact us for a private lesson or referral to an appropriate class. If your dog shows aggression toward people or other dogs, or is disruptive to the class, (s)he may be dismissed from class and no refund will be granted. If you have questions or concerns about whether your dog is suitable for class, please email us at julie@wonderdogsonline.com.

Animal Requirements & Class Prerequisites

Your dog must meet the age requirements and prerequisites for the class. Class prerequisites must have been taken at Wonder Dogs or instructor approval is required. Your dog must be current on vaccinations as recommended by your veterinarian. If you have a female dog in heat, you may bring her to class if in panties.

Class Participation

If your dog is ever unable to attend class, you should attend the class without your dog. Children who can participate in the training are welcome to attend class. Children under nine years of age must have adult supervision beyond the primary person handling the dog. All children under 18 must be accompanied by a parent or guardian.

Liability Waiver

Each time you sign up for a class you will be required to read and agree to our liability waiver. If you have any questions regarding our liability waiver please contact us at 541-929-3915 or e mail us at Julie@wonderdogsonline.com